



UNIVERSITY of MARYLAND
SCHOOL OF MEDICINE

Maryland Learning Collaborative

for the Multi-Payer Patient Centered Medical Home Program

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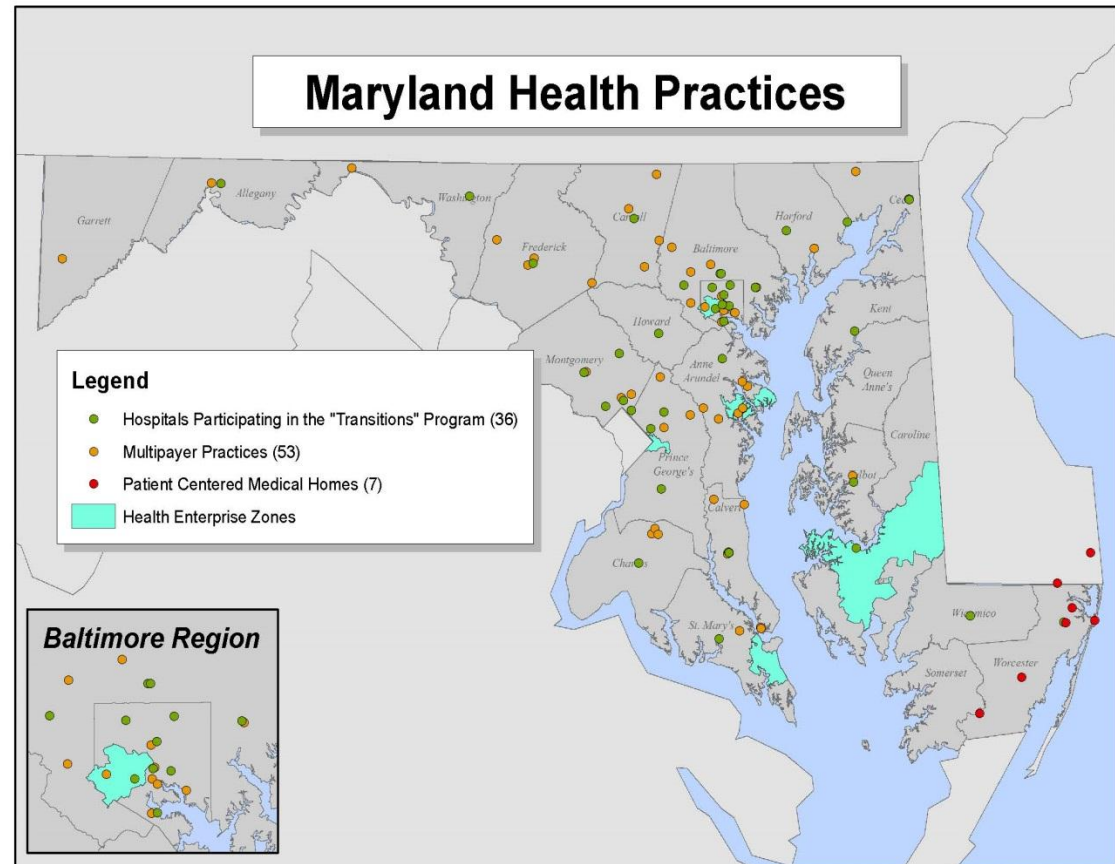


Patient Centered Medical Homes

Reducing readmissions and improving care across settings

IMPROVING CARE:

- Within settings
- Between settings
- Across numerous settings, over time
- Within disciplines
- Among disciplines
- Across clinical and non-clinical boundaries



Source: Maryland Hospital Association
June 2013

Maryland Program History

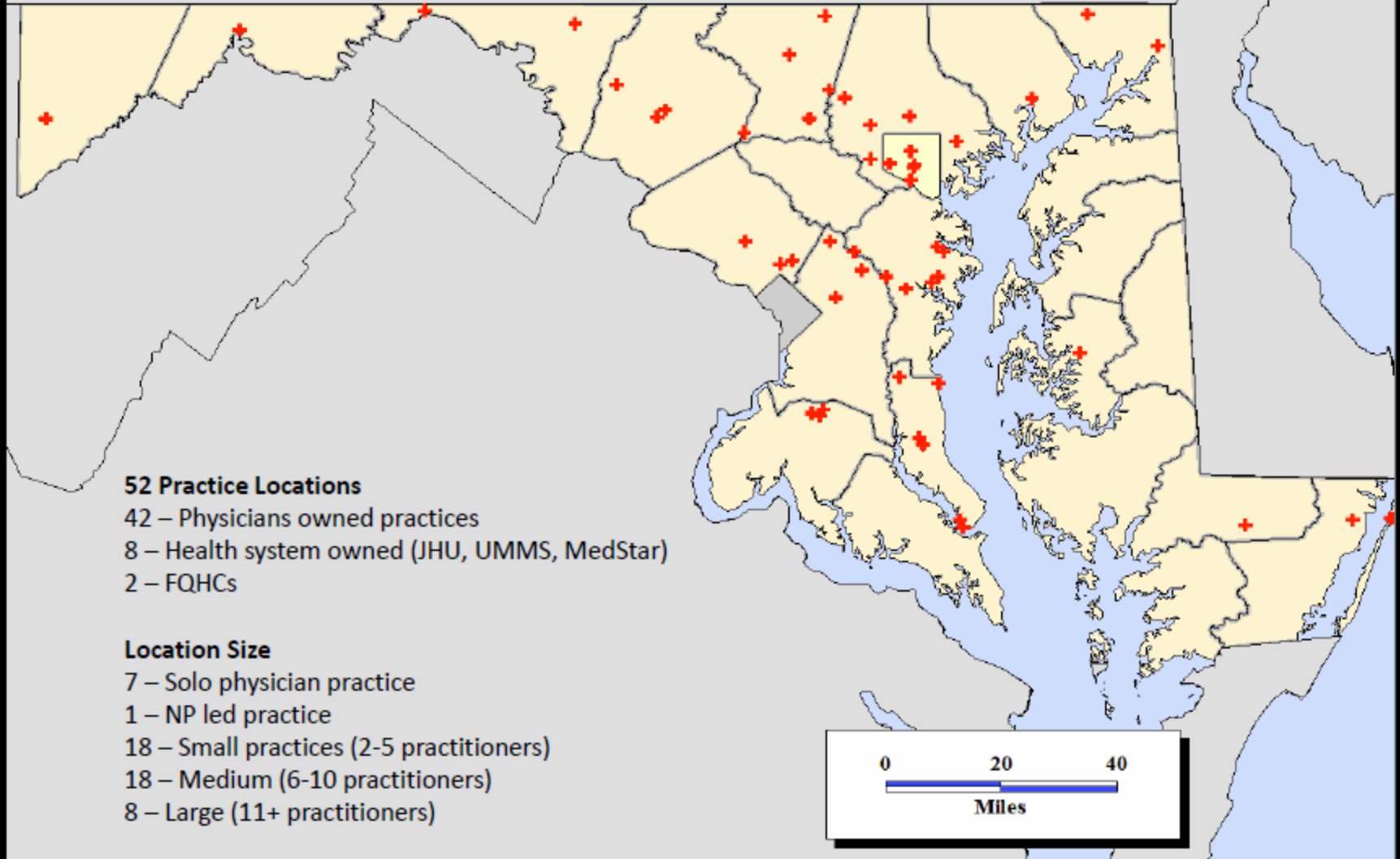
Studies in 2009 showed

- Tools to enhance primary care are limited in Maryland law
- Higher payment for primary care alone would be inadequate

Legislation in 2010 established

- Authority of the state to launch a Multi-Payer PCMH pilot
- Exemption for a cost-based incentive payment tied to PCMH
- Authority for carriers to establish single carrier PCMH programs with incentive-based reward structure (shared savings) and data sharing

MMPP Practice Sites



Maryland Multi-Payer PCMH Program (MMPP)

Program Administration Maryland Health Care Commission

Practice Transformation Maryland Learning Collaborative

- Engage in organizational change
- Obtain NCQA PCMH recognition
- Redefine roles
- Develop care manager
- Broaden the scope of care

Innovative Payment

- Upfront investment (Fixed Transformation Payments)
- Shared savings based on difference between expected and actual total costs of care

Program Evaluation

- Can the model achieve savings?
- Does the model increase satisfaction for patients/providers?
- Can PCMH reduce disparities?

Core Tenets of the MMPP New Model of Care

- **Greater Access**
 - Advanced access scheduling systems
 - Availability by email and phone
- **Coordination of care**
- **Teamwork and Leadership**
- **Management of information**
 - Secure patient portals
 - Working with structured data
 - Performance reporting and Quality Improvement
- **Health Information Technology optimization**

What MMPP Has Accomplished

- Reached 250,000 privately insured and Medicaid patients
- National Committee for Quality Assurance (NCQA) Patient-Centered Medical Home Recognition achieved by 52 practices with all practices achieving Level II or III
- All practices participated in quality reporting by submitting 2011 and 2012 data: 7 of the Maryland measures are core or alternate under the Office of the National Coordinator (ONC) meaningful use; 8 of the 33 are ACO measures

Financial Incentives

Key Features : Payment Model

Fee-For-Service

Primary care practices continue to be reimbursed under their existing fee-for-service payment arrangements with health plans.

+

Fixed “Transformation” Payment

Primary care practices receive a per patient per month fee (paid semi-annually) between \$3.50 and \$6.00.

Practices must achieve NCQA recognition and invest a portion of their fixed payment in care coordination.

+

Incentive Payment (Shared Savings)

Primary care practices receive a share of any actual savings generated by reducing total cost of care through improved patient outcomes.

Practices must report on a set of clinical quality and utilization measures. (Performance requirements increase over 3 years.)

CMS ACO and MMPP Quality Measures Crosswalk

NQF Number	Measure Title	CMS ACO?	MMPP?
0005	CAHPS: Getting Timely Care, Appointments, and Information	X	
0005	CAHPS: How Well Your Providers Communicate	X	
0005	CAHPS: Patients' Rating of Provider	X	
0005	CAHPS: Access to Specialists	X	
0005	CAHPS: Health Promotion and Education	X	
0005	CAHPS: Shared Decision Making	X	
0006	CAHPS: Health Status/Functionl Status	X	
1789	Risk Standardized All Condition Readmission	X	
0275	Ambulatory Sensitive Conditions Admissions: COPD or Asthma in Older Adults	X	
0277	Ambulatory Sensitive Conditions Admissions: Heart Failure	X	
	Percent of Primary Care Physicians who Successfully Qualify for an EHR Program Incentive Payment	X	
0097	Medication Reconciliation	X	
0101	Falls: Screening for Future Fall Risk	X	
0041	Influenza Immunization	X	X
0043	Pneumococcal Vaccination for Patients 65 Years and Older	X	X
0421	Body Mass Index (BMI) Screening and Follow-Up	X	X
0028	Tobacco Use: Screening and Cessation Intervention	X	X
0418	Screening for Clinical Depression and Follow-Up Plan	X	
0034	Colorectal Cancer Screening	X	X
0031	Breast Cancer Screening	X	
	Screening for High Blood Pressure and Follow-Up Documented	X	
0729	Diabetes Composite: Hemoglobin A1c Control	X	
0729	Diabetes Composite: Low Density Lipoprotein Control	X	
0729	Diabetes Composite: High Blood Pressure Control	X	
0729	Diabetes Composite: Tobacco Non-Use	X	
0729	Diabetes Composite: Daily Aspirin or Antiplatelet Medication Use for Patients with Diabetes and Ischemic Vascular Disease	X	
0059	Diabete Mellitus: Hemoglobin A1c Poor Control	X	X
0018	Hypertension: Controlling High Blood Pressure	X	X
0075	Ischemic Vascular Disease: Complete Lipid Panel and LDL Control	X	X
0068	Ischemic Vascular Disease: Use of Aspirin or Another Antithrombotic	X	
0083	Heart Failure: Beta-Blocker Therapy for Left Ventricular Systolic Dysfunction	X	
0074	Coronary Artery Disease Composite: Lipid Control	X	
0066	Coronary Artery Disease Composite: ACE Inhibitor or ARB Therapy - Diabetes or Left Ventricular Systolic Dysfunction	X	
0001	Asthma Assessment		X
0002	Appropriate Testing for Children with Pharyngitis		X
0013	Hypertension: Blood Pressure Measurement		X
0024	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents		X
0036	Use of Appropriate Medications for People with Asthma		X
0038	Childhood Immunization Status		X
0047	Asthma Pharmacologic Therapy		X
0061	Diabetes: Blood Pressure Management		X
0067	Coronary Artery Disease: Oral Antiplatelet Therapy Prescribed for Patients with CAD		X
0081	Heart Failure: ACE Inhibitor or ARB Therapy for Left Ventricular Systolic Dysfunction		X
0105	Antidepressant Medication Management		X
0575	Diabetes: HbA1c Control		X

Quality Metrics Constituting Chronic Care Domain

Domain Designation	Measure Number	Measure Name	Type of Practice
Chronic Disease	NQF Measure 1	Asthma Assessment	Adult/Pediatric
Chronic Disease	NQF Measure 13	Core: Hypertension: Blood Pressure Measurement	Adult
Chronic Disease	NQF Measure 18	Controlling High Blood Pressure	Adult
	NQF Measure 36	Use of Appropriate Medications for Asthma	Adult/Pediatric
Chronic Disease		1. Age ≥ 4 and ≤ 10 yrs	
Chronic Disease		2. Age ≥ 11 and ≤ 49 yrs	
Chronic Disease		3. Age ≥ 4 and ≤ 49 yrs	
Chronic Disease	NQF Measure 47	Asthma Pharmacologic Therapy	Adult/Pediatric
Chronic Disease	NQF Measure 59	Diabetes: HbA1c Poor Control (Lower is better)	Adult
Chronic Disease	NQF Measure 61	Diabetes: Blood Pressure Management	Adult
Chronic Disease	NQF Measure 67	Coronary Artery Disease (CAD): Oral Antiplatelet Therapy Prescribed for Patients with CAD	Adult
	NQF Measure 75	Ischemic Vascular Disease (IVD): Complete Lipid Panel and LDL Control	Adult
Chronic Disease		1. LDL test present	
Chronic Disease		2. LDL test present and value < 100 mg/dL	
Chronic Disease	NQF Measure 81	Heart Failure (HF): Angiotensin-Converting Enzyme (ACE) Inhibitor or Angiotensin Receptor Blocker (ARB) Therapy for Left Ventricular Systolic Dysfunction (LVSD)	Adult
Chronic Disease	NQF Measure 575	Diabetes: HbA1c Control ($< 8\%$)	Adult

Adults (n=13)

Both (n=33)

Pediatric (n=6)

Chronic Disease Domain 13 quality measures

Chronic Disease Domain 14 quality measures

Chronic Disease Domain 5 quality measures

Quality Metrics Constituting Preventive Care Domain

Domain Designation	Measure Number	Measure Name	Type of Practice
Preventive Care	NQF Measure 24	A. Weight Assessment and Counseling or children >=2 and <=16 years.	Pediatric
		1. BMI present	
		2. Counseling for nutrition	
		3. Counseling for physical activity	Pediatric
		B. Weight Assessment and Counseling or children >=2 and <=10 years.	
		1. BMI present	
		2. Counseling for nutrition	Pediatric
		3. Counseling for physical activity	
		C. Weight Assessment and Counseling or children >=11 and <=16 years.	Pediatric
		1. BMI present	
		2. Counseling for nutrition	
		3. Counseling for physical activity	
Preventive Care	NQF Measure 0028a	Core: Preventive Care and Screening Measure Pair: a. Tobacco Use Assessment	Adult
Preventive Care	NQF Measure 0028b	Core: Preventive Care and Screening Measure Pair: b. Tobacco Cessation Intervention	Adult
Preventive Care	NQF Measure 34	Colorectal Cancer Screening	Adult
Preventive Care	NQF Measure 38	Alternate Core: Childhood Immunization Status	Pediatric
		1. DTaP vaccine	
		2. IPV	
		3. MMR	
		4. HiB	
		5. Hepatitis B vaccine	
		6. VZV	
		7. Pneumococcal vaccine	
		8. Hepatitis A vaccine	
		9. Rotavirus vaccine	
		10. Influenza vaccine	
		11. Combination 1	
		12. Combination 2	
Preventive Care	NQF Measure 41	Alternate Core: Preventive Care and Screening: Influenza Immunization for Patients ≥ 50 Years Old	Adult
Preventive Care	NQF Measure 43	Pneumonia Vaccination Status for Older Adults	Adult
Preventive Care	NQF Measure 421	Core: Adult Weight Screening and Follow-Up	Adult
		1. Age >= 65 years	
		2. Age >= 18 years and <= 64 years	

Adults (n=13)

Both (n=33)

Pediatric (n=6)

Preventive Care Domain 7 quality measures

Preventive Care Domain 28 quality measures

Preventive Care Domain 21 quality measures

Quality Metrics Constituting Mental Care Domain

Domain Designation	Measure Number	Measure Name	Type of Practice
Mental Disease	NQF Measure 105	Anti-depressant medication management: (a) Effective Acute Phase Treatment, (b) Effective Continuation Phase Treatment	Adult
		1. Prescribed antidepressant medications ≥ 84 days after the FIRST diagnosis of major depression	
		2. Prescribed antidepressant medications ≥ 180 days after the FIRST diagnosis of major depression	

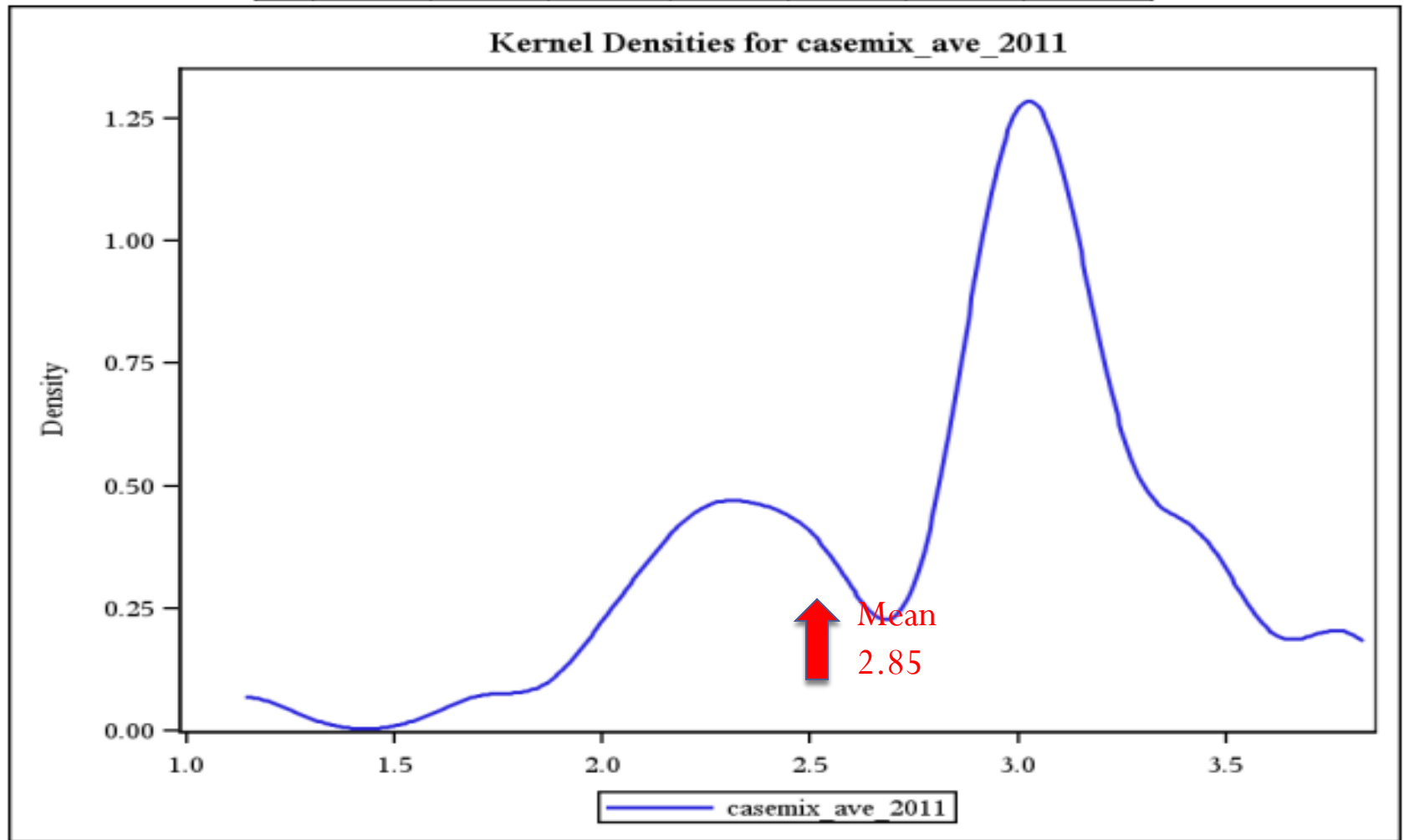
A/B (N=46)

Mental Health Domain

2 quality measures

ACG Spread for Practices and Stratification by Low and High Case Mix

Analysis Variable : casemix_ave_2011							
N	Mean	Std Dev	Minimum	25th Pctl	Median	75th Pctl	Maximum
52	2.8521020	0.5393034	1.1393333	2.4722406	2.9614949	3.1570427	3.8287126



Data

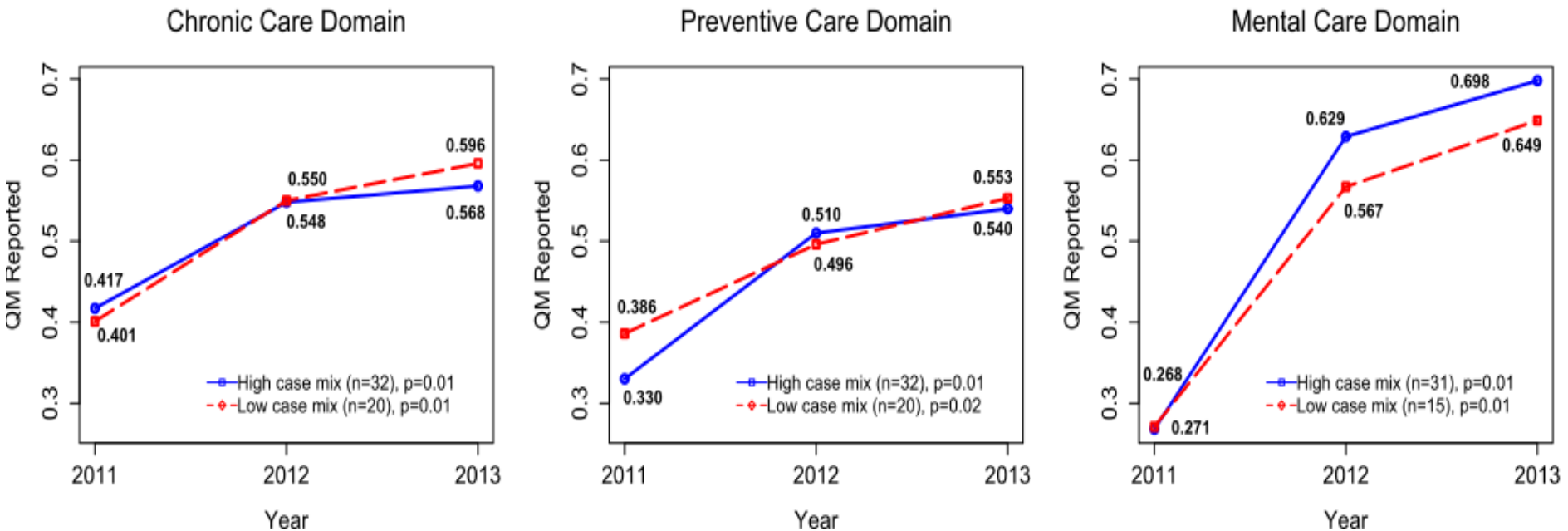
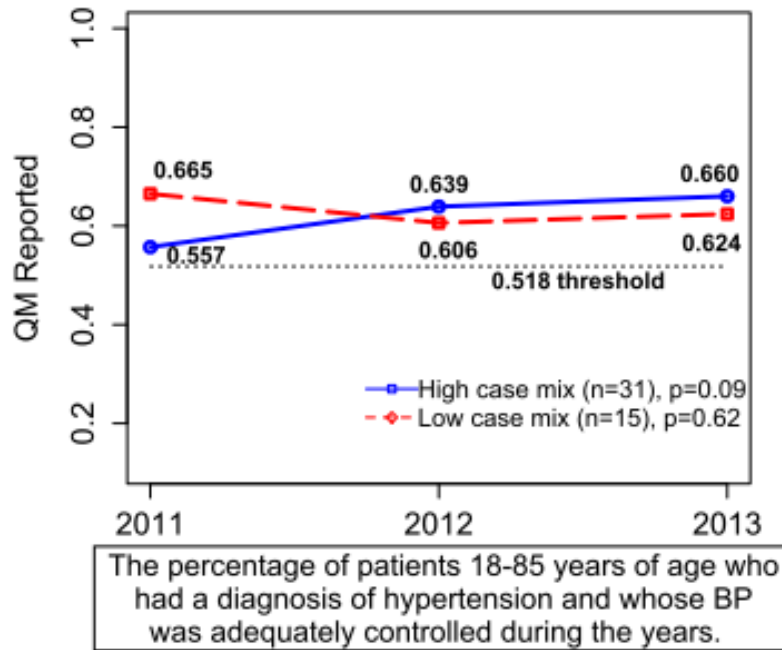


Figure 1. Average NQF quality metrics (QM) scores reported over 2011-2013, stratified by practices with high and low case mix from 2010.

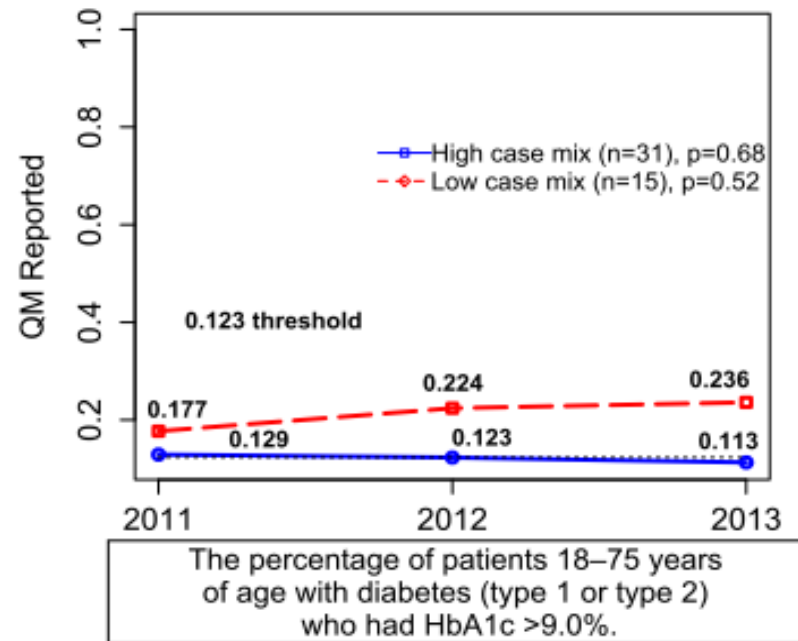
P values designate statistical significance of the mean total change comparing 2011 to 2013. Total number of practices is 52 (6 pediatric, 14 adult, and 32 mixed).

NQF 18 and 59

NQF18:Control Hypertension



NQF59:Diabetes HbA1c: Poor Control



P values designate statistical significance of the mean total change comparing 2011 to 2013. Total number of practices is 52 (6 pediatric, 14 adult, and 32 mixed).

NQF 18- A Deeper Look

Percentage of patients 18-85 Years with diagnosis of Hypertension and BP controlled <140-90

BASELINE Year 2011 (no change)

	<u>N practices</u>	<u>Minimum</u>	<u>Median</u>	<u>Maximum</u>
1. High Tier	14	0.000	0.191	0.815
2. Medium Tier	15	0.537	0.635	0.732
3. Low Tier	17	0.410	0.841	1.000

TOTAL CHANGE 2011 to 2013

	<u>N practices</u>	<u>Minimum</u>	<u>Median</u>	<u>Maximum</u>
1. High Tier	14	0.120	0.449	0.859
2. Medium Tier	15	-0.055	0.010	0.092
3. Low Tier	17	-0.415	-0.186	-0.116

NQF 59 - A Deeper Look

Percentage of patients 18-75 years with Diabetes Type 1 or 2 who had HbA1c>9.0% in 46 adult practices

BASELINE Year 2011 (no change)				
	<u>N practices</u>	<u>Minimum</u>	<u>Median</u>	<u>Maximum</u>
1. High Tier	11	0.061	0.252	0.886
2. Medium Tier	21	0.000	0.069	1.000
3. Low Tier	14	0.000	0.037	0.265
TOTAL CHANGE 2011 to 2013				
	<u>N practices</u>	<u>Minimum</u>	<u>Median</u>	<u>Maximum</u>
1. High Tier	11	-0.817	-0.121	-0.005
2. Medium Tier	21	0.000	0.015	0.046
3. Low Tier	14	0.058	0.106	0.488

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- Questions?
- Comments?